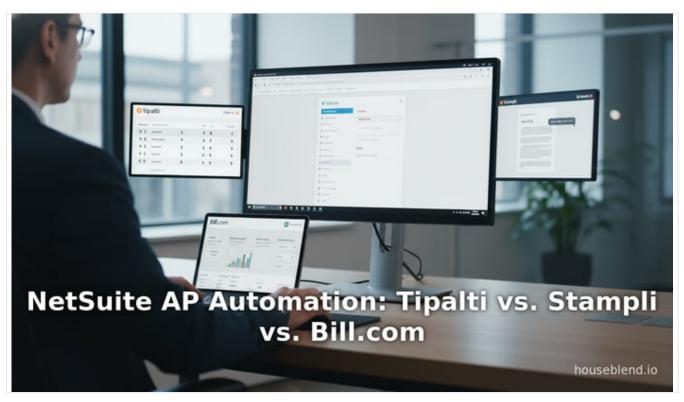


NetSuite AP Automation: Tipalti vs. Stampli vs. Bill.com

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AP Automation for NetSuite: 2025 Tipalti vs. Stampli vs. Bill.com

Executive Summary: Accounts payable (AP) automation has become a strategic imperative and a rapidly growing market segment, especially for companies on NetSuite's ERP platform (Source: www.netsuite.com) (Source: www.netsuite.com). By replacing manual invoice processing, data entry, and payment tasks with digital workflows and AI, AP automation can dramatically cut processing time and costs, improve cash flow, and strengthen controls (Source: www.netsuite.com) (Source: www.bill.com). This report compares three leading AP automation solutions for NetSuite in 2025 - Tipalti, Stampli, and Bill.com - analyzing their features, NetSuite integration, customer impact, and strengths/weaknesses. We draw on vendor documentation, independent reviews, and customer case studies to provide a holistic view. Key findings include:

- Tipalti is optimized for large and global operations. It offers an end-to-end AP/payables solution (invoice capture, approval workflows, supplier portal, and global payment execution) with support for 200+ countries and 120 currencies (Source: tipalti.com). Its NetSuite SuiteApp provides real-time GL syncing (accelerating close by ~25% (Source: tipalti.com) and multi-entity/fiscal compliance features. Customers report large efficiency gains (e.g. one company saw 4× revenue growth with Tipalti automation (Source: tipalti.com), but critiques note the implementation is 2-3 months long and that some reporting/customization is limited (Source: centime.com). Tipalti is often scored highly in NetSuite AP lists for its global payment scale but has mixed reviews on ease of use and cost.
- Stampli focuses on invoice-centric AP automation with a strong emphasis on collaboration. It uses AI ("Billy the Bot") to automate invoice capture, coding, and 2- or 3-way matching (Source: blog.martechs.io), and excels at creating transparent approval workflows (comments and chat live on the invoice) (Source: blog.martechs.io) (Source: www.stampli.com). Stampli touts rapid deployment directly on NetSuite (SuiteApp certified) without altering existing ERP fields (Source: www.anchorgroup.tech) (Source: centime.com). In reviews, Stampli is praised for its intuitive interface, clear audit trail, and speedy invoice approvals (Source: blog.martechs.io) (Source: blog.martechs.io), and case studies show major time savings (one firm cut invoice time 93% and saved up to 60 AP hours/week (Source: www.stampli.com). However, Stampli is weaker on



payment execution – it partners with payment tools rather than handling global payments natively – and it lacks higher-level forecasting or cash-management features (Source: centime.com). Stampli's pricing is quote-based and can include hidden costs (Source: centime.com), reflecting its focus on mid-market/enterprise customers.

• **Bill.com** is oriented toward small/medium businesses and offers both AP and AR automation. Historically a standalone SaaS for bill capture, approvals, and payments, Bill.com in 2025 has become **embedded in NetSuite's interface** via NetSuite's new "Intelligent Payment Automation" feature (Source: investor.bill.com) (Source: www.bill.com). It provides an AP workbench (invoices inbox, automated coding, PO matching) with 2-way NetSuite sync (Source: www.bill.com) (Source: www.bill.com). In practice, Bill.com simplifies NetSuite payables: for example, one city government halved its time-to-payment and disbursed 525 grants/year after implementing Bill.com automation (Source: www.bill.com). Bill.com's strengths are ease of use, network connectivity, and a competitive price point (entry-level plans around ~\$45/user/mo (Source: www.saasworthy.com). Its downsides include a primarily domestic payment focus (only recent expansion to international wires (Source: www.bill.com) and fewer advanced ERP-level features.

Overall, the best choice depends on company needs. **Tipalti** is ideal for complex global payables (multi-entity, 190+ currencies) and mature finance teams; **Stampli** is great for heavy invoice processing and teams that need collaborative workflows; **Bill.com** suits growing SMBs already on NetSuite who want quick, embedded AP improvements. Below we dive deeply into each solution, compare them feature-by-feature (Table 1), examine real-world ROI from case studies (Table 2), and discuss integration, implementation, and future trends.

Introduction: AP Automation and NetSuite

Accounts payable automation refers to software that replaces manual invoice and payment processing with <u>digital workflows</u>. This includes **invoice capture** (e.g. OCR/AI extraction of invoices from email or PDF), **approval routing** (automated workflows based on business rules), and **payment execution** (integrated payment rails or scheduling) (Source: <u>www.netsuite.com</u>) (Source: <u>tipalti.com</u>). In a modern ERP like NetSuite, AP automation is a natural extension: instead of downloading invoices, keying them into NetSuite, chasing approvals, and manually initiating payments, an AP automation platform can synchronize data with NetSuite and handle the mundane tasks automatically.

The business case for AP automation is well documented. NetSuite reports that automation reduces processing costs and errors, cuts invoice cycle times (unlocking early-pay discounts), and improves data visibility and auditability (Source: www.netsuite.com). One recent "Accounts Payable Automation Success Stories" report observes that automation enables companies to scale finance without adding headcount, "cut AP processing time dramatically," and enhance accuracy/control across domestic and international payments (Source: www.bill.com). Industry forecasts confirm rapid market growth: AP automation software spending is projected to more than double by 2030 (to ~\$5.5 billion) with ~10-12% CAGR (Source: www.futuremarketinsights.com), driven by AI, e-payables initiatives, and ERP integrations (future solutions increasingly embed AI and support global compliance (Source: www.futuremarketinsights.com).

NetSuite itself is a leading cloud ERP (25+ year history, ~43,000 customers globally in 220 countries (Source: www.bill.com). Its core financial modules include AP, but many NetSuite customers find the native invoice-to-pay flow still requires manual workarounds (e.g. handling partial receipts or multi-currency bills) (Source: www.stampli.com). As Stampli notes, "NetSuite is powerful, but its native invoice-to-pay flow still relies on manual workarounds and rigid modules" (Source: www.stampli.com). Thus, a tight integration between NetSuite and an AP automation tool is highly valuable: it ensures data flows seamlessly, errors are reduced, and the two systems complement each other (Source: centime.com). Since errors from manual entry and mis-matches can be costly (late fees, supplier disputes, compliance issues), many organizations choose a 3rd-party AP solution built to sync with NetSuite (Source: centime.com) (Source: tipalti.com).

This guide surveys three AP automation products *specifically in the context of NetSuite use*: **Tipalti**, **Stampli**, and **Bill.com**. We will examine each product's architecture and capabilities, quoting published materials and user experiences, then directly compare them in key areas (see **Table 1** below). We also present select case study outcomes (see **Table 2**) and deep-dive on implementation experience, integration details, and ROI data. Throughout, we cite vendor documents, analyst/blog commentary, and user data to provide a balanced perspective.



Overview of AP Automation Solutions

Tipalti

Tipalti describes itself as an end-to-end *global payables* platform. Founded in 2010 (San Mateo, CA) and now a fintech unicorn (valuation ~\$8.3B as of 2021) (Source: <u>techcrunch.com</u>), it targets companies with large and/or international payables workloads. Tipalti's scope covers the entire invoice-to-payment cycle: supplier onboarding (with self-service portal), invoice capture and approval, and invoice posting, *plus* a strong focus on payment execution to suppliers worldwide (Source: <u>tipalti.com</u>) (Source: <u>centime.com</u>).

Key Tipalti features include: a **self-service supplier portal** to reduce inquiry load, **automated invoice management** (capture via OCR/EDI or email, automated approval routing, duplicate invoice detection) (Source: <u>centime.com</u>), and **global payment execution**. The payment engine supports payouts to 200+ countries in 120+ currencies with 50+ methods (ACH, wire, checks, PayPal, virtual cards, etc.) (Source: <u>tipalti.com</u>). Tipalti includes built-in FX conversion (live rates) and screening (e.g. "Do Not Pay" lists, tax-form collection) to ensure compliance (Source: <u>tipalti.com</u>). The goal is straight-through processing: after invoice approval, payments are executed automatically and reconciled back to NetSuite. Tipalti touts that this real-time sync and reconciliation can accelerate the financial close by ~25% (Source: <u>tipalti.com</u>).

Critically, Tipalti **integrates deeply with NetSuite** via a certified SuiteApp. Its built-for-NetSuite app syncs vendors, purchase orders, receipts, bills, payments, and credits at the GL level (Source: tipalti.com). According to Tipalti, they achieve "real-time sync logic" that eliminates manual reconciliation and makes invoice processing and close faster (Source: tipalti.com) (Source: tipalti.com). The original Press Release from 2016 notes Tipalti's SuiteApp met NetSuite's SuiteCloud standards, giving a unified NetSuite/AP solution (especially for OneWorld/multi-entity users) (Source: tipalti.com). This means Tipalti clients on NetSuite (including OneWorld with subsidiaries) can transfer approved invoices and payments seamlessly back into NetSuite, ensuring the ERP is the system of record throughout.

A key selling point is Tipalti's **global payment** capability. Whereas many AP tools focus just on invoice flow, Tipalti delivers a complete global payables platform, handling mass vendor payments, multi-entity splits, and tax compliance. For example, one case study (Dragoman, a European translation firm) reports that, after automating with Tipalti and integrating with its accounting system, the company achieved **4x revenue and 8x net profit growth without adding staff** (Source: tipalti.com) – attributed to the efficiency, on-time payments, and trust built by Tipalti's processes. Tipalti also emphasizes fraud/security controls (MFA, fund white-/black-lists, W-9/W-8 tax collection) and multi-layer approvals to comply with internal and external audit requirements.

Strengths: Tipalti is unmatched for end-to-end, global payables. It is especially strong for mid-sized to large enterprises with many vendors and cross-border needs. Reviews and benchmarks frequently rank Tipalti highly on NetSuite AP lists: e.g., a NetSuite-focused roundup calls Tipalti the "Best for international payments" with "efficiency and error reduction" and strong controls (Source: centime.com). Its depth of integration (SuiteApp certified, built for OneWorld) and multi-entity capabilities give finance teams confidence in data accuracy (Source: tipalti.com). In practice, customers note elimination of manual entry and reconciliation work: Tipalti claims to "wipe out 80% of your payables workload" when fully deployed (Source: tipalti.com). The platform's multi-currency scaling was highlighted as enabling Dragoman to pay freelancers in 3 currencies and drastically reduce payment complaints (Source: tipalti.com) (Source: tipalti.com).

Limitations: On the downside, Tipalti's broad scope comes with complexity and cost. Multiple users report *lengthy implementation times* (often 2–3 months) and a somewhat clunky UI during rollout (Source: centime.com). In a NetSuite review, Tipalti's cons included slow fund transfers into Tipalti (which can delay bill payments), minimal custom reporting options, and that the rollout "suffers from clunky user experience" (Source: centime.com). Some users have found Tipalti's pricing and onboarding geared to larger budgets. While Tipalti excels at global pay, its native invoice-matching tools are arguably more basic (it often integrates with existing ERPs for matching) (Source: centime.com). In summary, Tipalti is feature-rich but requires significant change management; organizations should weigh its transformative potential (for global payables) against the adoption effort (Source: centime.com).

Stampli

Stampli (founded 2013, Mountain View CA) labels itself as "AP automation built by AP professionals." It focuses on simplifying invoice processing and approval, rather than payments. Stampli's core innovation is adding an intelligent layer atop invoice data: it blends AI with collaborative workflows so that decisions, questions and approvals happen *on* the invoice document itself. Stampli



automates invoice capture (via OCR and Al) and 2-way or 3-way matching against POs, then provides configurable approval workflows with automated reminders. It also records *all communication* (emails, comments, attachments) directly on the invoice, eliminating separate email threads. Its Al-assistant, "Billy the Bot," learns over time to suggest coding and catch duplicates or exceptions (Source: www.anchorgroup.tech) (Source: blog.martechs.io).

Stampli is **SuiteCloud-verified for NetSuite**. It offers a SuiteApp that syncs lists of vendors, POs, GL codes, etc., bi-directionally with NetSuite (Source: blog.martechs.io). Because it relies entirely on NetSuite's native data model (vs. making its own tables), Stampli can be deployed very quickly "in days, not months" according to their literature (Source: www.anchorgroup.tech). The integration is designed to be low-impact: Stampli claims no changes are needed to existing NetSuite processes, and every invoice/approval in Stampli posts back into NetSuite automatically. As one independent reviewer notes, connecting Stampli to your ERP "is usually pretty painless - it's built for constant data synchronization so your vendor lists and ledger codes stay consistent" (Source: blog.martechs.io).

In terms of UX, Stampli emphasizes *user-friendly* controls. Its interface is often described as resembling an email/chat client centered on each invoice (Source: blog.martechs.io). For example, a Zapier review notes Stampli's "interface is intuitive and easy to learn," with notifications and mobile approvals that dramatically speed up cycles (Source: blog.martechs.io). Stampli provides dashboards and analytics to see invoice status and spending trends in real time (Source: blog.martechs.io), and an audit trail of every action for control. The company has processed large volume: as of its 2022 funding round, Stampli claimed to handle >1 million invoices/month (>\$5 billion of volume) for 1,300+ customers (Source: www.stampli.com).

Strengths: Stampli's big advantage is **workflow and visibility**. Every invoice's history – coding, approvals, queries – is transparent to all stakeholders. This greatly reduces "invoice chasing," a common pain point. In practice, customers see dramatic cycle-time improvements: one case study (Superior Masonry, a construction firm) reported a **93% reduction in invoice processing time**, saving \$10K monthly via better vendor charge oversight, and freeing up 40–60 person-hours/week by eliminating manual AP tasks (Source: www.stampli.com). Stampli is also known for *rapid deployment*: it can often go live in a few weeks without re-training users on NetSuite, since Stampli simply extends the existing NetSuite approval logic (Source: www.anchorgroup.tech) (Source: centime.com). Its user reviews consistently praise Stampli's ease of use and its focus on the AP team's needs (Source: blog.martechs.io).

Limitations: Stampli's focus on "invoice lifecycles" means it is *less complete* in payment execution. In other words, Stampli will automate the AP process up through approval, but actual payment disbursement typically involves a separate step or tool (e.g. integration with a banking product or Bill.com Direct Pay). As one analysis notes, Stampli's strength "lies in invoice processing, not payment execution," so it does *not* handle mass payments natively like Tipalti does (Source: centime.com). Additionally, because it integrates with many ERPs (over 70 supported), some users have observed that features and ease-of-integration can vary by system (Source: centime.com). Another gap is forecasting/cash planning; Stampli currently provides little in the way of forecasting AP or payment impact, focusing instead on tactical processing (Source: centime.com). Finally, Stampli's pricing is upper-midmarket: it does not publicize rates and typically requires a custom quote, which some users describe as having "hidden costs" for additional modules or volume (Source: centime.com).

In summary, Stampli is ideal for organizations that primarily need **invoice workflow automation** and superior transparency, especially where AP teams are bogged down in exceptions and communication overhead. It smoothly embeds into NetSuite and can deliver very fast ROI on processing efficiency (as seen in customer reports (Source: www.stampli.com). However, companies needing global pay runs or advanced financial planning may need complementary solutions, since Stampli is not a full-fledged payment engine.

Bill.com

Bill.com (NYSE: BILL) started in 2006 as an AP/AR platform for small businesses. It is now one of the most widely adopted payables solutions in North America (claimed nearly *half a million* customers by 2025 (Source: investor.bill.com). Bill.com's value proposition is an easy, unified cash management system: vendors send bills into Bill.com (usually via email or portal), Al codes them, and configured workflows push approvals. Approved bills are then paid through Bill.com's payment rails (ACH, credit card, virtual card, or wire) and automatically matched to those bills. Unlike Tipalti or Stampli, Bill.com also includes an AR module, so companies can handle receivables symmetrically in the same system.



A key development in 2025 is **Bill.com's deep integration with NetSuite**. In October 2025, Oracle NetSuite announced that Bill.com would power its new "Intelligent Payment Automation" capability (Source: investor.bill.com). This partnership embeds Bill.com's AP technology directly into NetSuite's UI, so NetSuite users can capture, approve, pay, and reconcile bills entirely within the ERP system. According to the bill.com/NetSuite press release, this means customers can now "capture and pay bills, track payment information, and plan batch payment runs from one central location" in NetSuite (Source: investor.bill.com) (Source: investor.bill.com). In effect, Bill.com's ledger-sync and payments engine become part of NetSuite's record, eliminating delays from external sync. Bill.com's CEO says their network of "more than eight million businesses" is now embedded in the world's #1 AI ERP, promising faster vendor payments and optimized cash flow (Source: investor.bill.com).

For NetSuite AP users today, this translates to rich two-way sync and UI integration. Historically, NetSuite's Bill.com SuiteApp could perform a two-way data sync (PDf 2-way sync of bills, batches, payments), but required leaving NetSuite to initiate pay runs. Now, under the new model, everything is done in NetSuite itself. Bill.com also uses AI coding to auto-populate G/L, department, and class from NetSuite on each invoice (Source: www.bill.com), catching duplicates, and provides built-in approval routing. The payment side connects to Bill.com's own vault of vendor relationships: customers can choose how to pay (ACH, credit card), and Bill.com will either book the payment through its own accounts (VXMT program) or as a refund from the company's bank (Source: www.bill.com). The end result is that accounts reconcile automatically: Bill.com "pairs your payments with their matching invoices" for faster close (Source: www.bill.com).

Strengths: Bill.com is streamlined for **speed and connectivity**. Its USP has been ease of use and extensive vendor network, which often reduces manual check runs. For example, Bill.com highlights that paying vendors via its network is faster and avoids wire fees (Source: www.bill.com) (Source: www.bill.com). In practical terms, implementations are typically simpler and cheaper than enterprise tools. One city government case (SF New Deal) reported a **50% cut in time-to-payment** for grant disbursements and significantly faster close with Bill.com (Source: www.bill.com). Another example, Teguar Computers, saved 5+ AP hours per week and smoothly handled international wires after switching to Bill.com (Source: www.bill.com). Bill.com's price point (basic plans around \$45 per user per month (Source: www.saasworthy.com) is often lower than competitors, making it accessible for growing firms. The prebuilt NetSuite integration (now deeply embedded) means NetSuite users get real-time sync and don't need to maintain a separate GI/connector.

Limitations: Bill.com's roots are in small-business finance, so it historically focused on US ACH and quick-pay. It only recently expanded formal support for international vendors (e.g. cross-border wires) (Source: www.bill.com). Thus, it lacks the extensive multi-currency network that Tipalti has. Its feature set is relatively basic: workflow and notifications are standard, but advanced AP controls (e.g. multi-stage budgets, PO matching enforcement, multi-currency invoice splitting) are limited. Before the NetSuite partnership, Bill.com's integration required exported files or middle-tier sync; now that is solved, but those using older setups should expect that upgrading to the Intelligent Automation bundle is required for full embed. Finally, like any SaaS, Bill.com ties you to its workflow: some users find complex netting or exception handling harder to configure than in a more customizable system. In short, Bill.com is extremely efficient for straightforward AP/AR needs, but may not meet all requirements of a highly complex or global finance department.

NetSuite Integration and Implementation

All three vendors provide direct NetSuite integrations, but differ in approach:

- Tipalti provides a native SuiteApp built on NetSuite's SuiteCloud platform (Achieved "Built for NetSuite" status (Source: tipalti.com). This suitelet handles entities, taxes, W-8 forms, etc., to support NetSuite OneWorld environments. Data flow is near real-time Tipalti syncs bills and payments back into NetSuite's general ledger automatically, eliminating manual data entry (Source: tipalti.com). According to Tipalti, this can shorten month-end close by over 25% (Source: tipalti.com). Implementation, however, is significant: customers typically allow 2-3 months to configure Tipalti for a large ERP, map fields, set up rules and test end-to-end (Source: centime.com). Larger companies often engage Tipalti's consultants or implement partners to expedite the process. Once live, the ERP remains the system of record, with Tipalti augmenting it.
- Stampli is a certified NetSuite "Built for" SuiteApp as well (Source: www.anchorgroup.tech). Because Stampli uses NetSuite's own metadata (it does not create parallel tables), the integration can be very fast in some cases, end users can be reviewing invoices in Stampli within days of setup (Source: www.anchorgroup.tech) (Source: centime.com). Stampli syncs vendors, PO numbers, departments/classes, and GL codes to ensure its invoice-coding AI is using current data (Source: blog.martechs.io). It



then syncs approved invoices and bills back into NetSuite seamlessly. Users report "painless" connectivity: one reviewer noted Stampli was "built for constant data synchronization, meaning your vendor lists and general ledger codes stay consistent" (Source: blog.martechs.io). Training demand is low because approvers simply receive invoice tasks (via email or Stampli interface) instead of the usual paper trail. Stampli's focus is on blending with NetSuite's data rather than replacing it, which minimizes disruption.

• **Bill.com** historically syncs with NetSuite by exporting/importing bills and payments. With the 2025 NetSuite Intelligent Payment Automation (IPA) partnership, Bill.com's functionality is embedded inside NetSuite's UI: customers no longer leave the ERP to pay bills. Instead, bill capture, approval, and payment setup happen in NetSuite screens, leveraging Bill.com's underlying engine (Source: investor.bill.com). This is effectively a special Suitelet bundled by Oracle. Implementation typically involves enabling the IPA bundle and connecting Bill.com credentials. For existing Bill.com users, it allows a "push button" embed; new users see a unified workflow. Because this is a recent development (as of SuiteWorld 2025 announcements), many customers will be on the lookout for its rollout details. Prior to IPA, setting up NetSuite-Bill.com integration (via the NetSuite-bundled Bill.com SuiteApp) was simpler than Tipalti's: it required mapping NetSuite fields to Bill.com but did not require separate bank accounts. Now, with IPA, NetSuite admins can authorize their Bill.com account to work inside NetSuite.

Implementation Considerations: In general, deploying any AP automation requires careful process redesign and testing. TDue diligence (data cleaning, vendor file, user training) is needed. Among these solutions, Stampli is typically quickest to get value (often within 1-4 weeks) because it avoids data migration – it simply "sees" each invoice and updates NetSuite on the fly (Source: centime.com) (Source: blog.martechs.io). Bill.com can also be rapid for basic use-cases (small AP teams can be live in weeks), particularly for companies already using Bill.com for smaller AR/AP. Tipalti usually takes longer to deploy (weeks to months) due to its broad scope (supplier onboarding workflows, tax forms, global pay rules) (Source: centime.com). Decision-makers should plan accordingly: one user review warns that Tipalti's rollout is lengthy, so interim manual processes may still be needed during cutover (Source: centime.com).

Once implemented, support and maintenance are crucial. All three vendors update their NetSuite integrations periodically. Tipalti has a partner network and support that often advises on SuiteApp upgrades with new NetSuite versions. Stampli likewise provides continuous sync maintenance (for example, if NetSuite fields change, Stampli updates its connector). Bill.com is aided by the Oracle partnership to keep IPA aligned with NetSuite updates; historically, customers needed to watch for Bill.com SuiteApp patches. In all cases, IT/finance teams should establish monitoring of sync status and a clear error-handling process (though each vendor claims robust auto-remediation and alerting for failures in sync).

Feature Comparison

Table 1 compares the three products across key attributes relevant to NetSuite users:

Table 1: Feature Comparison of Tipalti, Stampli, and Bill.com AP Automation



FEATURE / ATTRIBUTE	TIPALTI	STAMPLI	BILL.COM
Target Market / Use-case	Mid-large enterprises needing <i>global</i> payables workflow (Source: techcrunch.com).	Midsize to large firms with high invoice volumes needing efficient invoice workflows (Source: blog.martechs.io).	Small to medium businesses (SMBs) and mid-market; AP/AR automation in one platform (Source: blog.martechs.io).
Key Features	□ Invoice capture/approval: OCR/AI capture, automated workflows, duplicate detection (Source: centime.com). □ Supplier portal/onboarding: Self-service vendor payments, W-9/W-8 collection. □ Payments: Global multicurrency payouts to 200+countries with 50+ methods (Source: tipalti.com). □ Controls: Intercompany rules, multi-entity GL mapping, tax/form compliance, audit trail.	□ Invoice-centric: Central invoice hub with attachments, two/three-way matching, "Billy Bot" Al for data extraction and coding (Source: blog.martechs.io). □ Collaboration: Invoice-level chat/annotation so users discuss approvals in-context (Source: blog.martechs.io). □ Workflows: Highly configurable approval flows and reminders; visible end-to-end approval path. □ Data Sync: Live sync of vendors, POs, GL codes with NetSuite for consistent coding (Source: blog.martechs.io). □ Reporting: Dashboards, real-time invoice status, spend analytics.	□ Invoice capture: Email or portal submission, Al-assisted coding and duplicate detection (Source: www.bill.com). □ AR-AP in one: Also handles customer invoices/collections, unlike Tipalti/Stampli. □ Workflows: Standard approval policies, reminders. Integrates with calendar/email for approvals. □ Payments: ACH, credit card, virtual card, and now international wires via network (Source: www.bill.com). □ Connectivity: Sync to 4M+ vendors; integrates with US banking for ACH. □ Financial controls: Audit trails, role perms, PO matching (in higher tiers).
NetSuite Integration	SuiteApp (certified Built-for-NetSuite). Real-time GL sync (OneWorld support) (Source: tipalti.com) (Source: tipalti.com). Data flows bidirectionally (bills and payments) with NetSuite as system of record.	SuiteApp (verified for NetSuite). Quick deployment (days/weeks) with live sync of master data (Source: www.anchorgroup.tech) (Source: blog.martechs.io). Integrates without altering NetSuite setup.	New Intelligent Payment Automation (embedded) – Bill.com API inside NetSuite UI (Source: investor.bill.com). Offers two-way sync: bills, payments, and vendor payments post automatically in NetSuite.
Global Payments	Yes: Supports 120+ currencies, local bank transfers, cross-border pay. Built-in FX and tax compliance (Source: tipalti.com). Large vendor network.	Limited: Stampli itself does not execute payments (customers use partner or Bill.com integration). Focus is on invoice processing (Source: centime.com).	Partial: Traditionally US- focused (ACH, credit card). Recently added support for international wires (Source: www.bill.com), but fewer currency options than Tipalti. Primarily a US network of banks/vendors.
Pricing Model	Custom/quote-based (often volume or multi-entity pricing). Not disclosed publicly. Larger baseline cost.	Custom (contact for pricing). No published rates; aimed at midenterprise budgets.	Tiered SaaS: Plans ~\$45/user/mo (core) (Source: www.saasworthy.com) for small



FEATURE / ATTRIBUTE	TIPALTI	STAMPLI	BILL.COM
			teams; higher tiers/pricing for enterprise features.
Implementation	Longer (~2-3 months typical) for full global payables rollout (Source: centime.com). Requires vendor banking setup.	Fast (days-to-weeks). Minimal NetSuite configuration – Stampli leverages existing data. Many users onboard quickly (Source: www.anchorgroup.tech) (Source: centime.com).	Moderate. Basic AP/AR can be live in few weeks. NetSuite IPA setup requires enabling the bundle. Lean implementation if just using Bill.com's NetSuite App at first.
Scalability & Volume	Designed for high volume (thousands of invoices/month, millions in payments). Case study customers process millions in payables.	Scales to thousands of invoices (e.g. >1 million/mo as of 2022) (Source: www.stampli.com). Can serve multiple subsidiaries.	Scales broadly in number of organizations (500K customers (Source: investor.bill.com) and moderate volume per org. Good up to mid-market; large enterprises use Bill.com for subsets only.
Strengths / Benefits	Comprehensive global focus one platform for invoices through global pay (Source: tipalti.com). Tight financial controls (tax forms, audit). Strong multi-entity GL support for NetSuite OneWorld. (Source: tipalti.com) Proven ROI in cases (e.g. faster close, headcount freed) (Source: tipalti.com).	Streamlined invoice handling: "Invoices land in Stampli, and it uses Al" (Source: blog.martechs.io) to eliminate manual entry. Collaborative review - all notes stay with invoice, reducing email chasing (Source: blog.martechs.io). Very quick to deploy; users often see value immediately (Source: www.anchorgroup.tech). High user satisfaction: "interface is intuitive," easy mobile approvals (Source: blog.martechs.io) (Source: blog.martechs.io).	Seamless ERP embed: fully in NetSuite UI (with IPA) (Source: investor.bill.com), so no doubledata entry. Fast payments to vendors (ACH/CC) via large vendor network (Source: www.bill.com). AP/AR all-in-one and strong mobile/email approvals. Industry case studies show dramatic gains (e.g. 50% time cut for government payments) (Source: www.bill.com).
Limitations / Cons	 Setup & learning curve can be steep; requires new processes. Some users report slow initial fund transfers and limited reporting customization (Source: centime.com). Primarily mid-large price point - ROI must justify cost. 	No built-in payment engine; must coordinate with bank or Bill.com for payments. Differing depth of Netsuite integration (many ERPs in portfolio) (Source: centime.com). Missing advanced finance tools (forecasting, payables extension) (Source: centime.com). Price & staffing: custom pricing (no free tier) with possible add-on costs (Source: centime.com).	 Less oriented to complex enterprise needs (e.g. multientity accounting, specialized approval rules). Fewer currency/payment methods than Tipalti (focus on USD, limited FX). Companies with heavy global payments may find it less robust (only recent international payments feature (Source: www.bill.com). As a newer NetSuite bundle,



FEATURE / ATTRIBUTE	TIPALTI	STAMPLI	BILL.COM
			certain edge-case limitations may emerge over time.

(Table: Feature comparison of Tipalti, Stampli, and Bill.com for NetSuite AP automation.)

This comparison table highlights each vendor's focus, capabilities, and tradeoffs. For example, Tipalti's global reach and controls stand in contrast to Stampli's invoice-centric agility and Bill.com's streamlined SMB/NetSuite integration.

Real-World Impact: Case Examples

To ground these comparisons, Table 2 summarizes selected customer outcomes for each solution (all reported by vendors or press materials). These case studies illustrate how AP automation translates to measurable improvements:

ORGANIZATION	SOLUTION	KEY RESULTS & BENEFITS	SOURCE
Superior Masonry (US Construction)	Stampli (with Sage Intacct)	 93% reduction in average invoice processing time. \$10K/month saved via improved vendor charge management. 40-60 hours/week saved on manual AP tasks (freeing team bandwidth). 	Stampli case study (Source: www.stampli.com)
SF New Deal (City government)	Bill.com (embedded in NetSuite)	 50% faster payment cycle (cut time-to-pay by half). Distributed 525 small-business grants in one year. Closed books ~3 days faster than before (and streamlined audit with QuickBooks sync). 	Bill.com case story (Source: <u>www.bill.com</u>)
Teguar Computers (Medical devices)	Bill.com (NetSuite IPA)	 Saved 5+ hours per week on AP processing. Streamlined international wire payments, tracking, and communication (simplifying global vendor pay) (Source: www.bill.com). 	Bill.com case story (Source: <u>www.bill.com</u>)
Dragoman (EU Translation Services)	Tipalti (integrated with Xero)	 - 4× revenue growth & 8× net profit increase without adding staff (Source: tipalti.com). - Simplified payments and improved freelancer trust (monthly payment complaints dropped from once/month to once/6 months). 	Tipalti case study (Source: tipalti.com)

Table 2: Customer outcomes from AP automation implementations. For example, the city of San Francisco's "New Deal" program reports slashing payment times by half using Bill.com embedded in NetSuite (Source: www.bill.com); construction contractor Superior Masonry reports saving 60 AP hours/week after Stampli automation (Source: www.stampli.com); and Dragoman scaled profitably with Tipalti-powered payables (4× revenue, 8× profit) (Source: tipalti.com).

These real-world metrics underscore the potential ROI. All three solutions claim dramatic efficiency gains in their case studies. According to Bill.com's blog, AP automation in general enables scaling without headcount increases and "can cut AP processing time dramatically while improving accuracy, control, and fraud prevention" (Source: www.bill.com). For budgeting, these figures help justify investment: freeing even a couple of AP staff or avoiding late fees typically pays for the software within a year or two.



Implementation and ROI

When evaluating AP automation, buyers should consider not just feature lists but also total cost of ownership, payback, and change management. ROI comes from reduced labor, fewer payment errors/penalties, better discount capture, and strategic gains (e.g. more timely spending visibility).

Implementation Effort: Implementation depth varies widely:

- Tipalti implementations are often the most involved. Onboarding Tipalti (especially with many international entities) requires configuring bank connections, tax-form compliance logic, and training AP teams on new workflows. As cited above, reviewers report 2-3 month deployments for full automation (Source: centime.com). Companies should plan for parallel run (manual + Tipalti) during this time and ensure project sponsorship across finance and IT. After go-live, some users still keep extra steps (e.g. spot-checking payments) until trust in the system grows.
- Stampli is comparatively light. Because it piggybacks on NetSuite, most of the work is simply mapping workflows and setting up
 the approval rules. Stampli boasts some deployments of a few weeks. Its intuitive UI also cuts training: AP users often begin
 using Stampli with minimal hand-holding (Source: centime.com). Finance managers still need to update NetSuite to accept
 Stampli's posted transactions (generally automatic), but the heavy lifting of invoice processing moves off spreadsheets
 immediately.
- Bill.com depends on scope. A simple Bill.com rollout (adding some invoices and payees) can be very quick (days to a few weeks). With NetSuite IPA, it may require aligning NetSuite vendor/pay group setups with Bill.com, but Oracle packaging should streamline that. Companies already using Bill.com (or similar SaaS billers) will have an easier transition; those adopting it anew may see 1-2 months of setup for larger AP teams. Overall, Bill.com tends to be at the lower end of complexity because it was designed for SMB ease.

Pricing and TCO: None of these vendors publicly list fixed pricing (except Bill.com's general plans). Typical models:

- **Tipalti:** Custom per company. Often charged as a software subscription + a per-transaction fee. (Some quotes in 2021 indicated plans starting around \$15,000/year for mid-market, but mid-market can quickly rise into six figures for enterprise.) Usage tiers may depend on invoice volume and number of payment currencies/entities. One summary industry site suggests Tipalti's basic starts near ~\$149/month (per user?), but real deployments are larger (Source: www.saasworthy.com). Given its wide scope, budgeting Tipalti often means comparing against the cost of AP headcount and global finance staff.
- **Stampli:** Quote-based. Many customers describe Stampli as premium-priced (comparable to enterprise AP). Pricing likely scales with invoice volume or number of GL codes. There are no published rates, but industry blogs note Stampli requires contacting sales for a quote. (One review warns of "hidden costs" or advanced modules possibly extra (Source: centime.com).) However, Stampli claims its ROI means it pays for itself quickly through labor savings (Source: www.stampli.com).
- Bill.com: Transparent, SaaS-tiered pricing. In the US market, Bill.com standard AP plans start around \$40-50 per user per month (plus \$0.49 per ACH transaction, \$0.89 per check, etc.). AR capabilities may be additional cost. Bill.com's site shows small-business plans (~\$45/user mo (Source: www.saasworthy.com) and corporate tiers with more features. For NetSuite customers, Bill.com's pricing is competitive with other SaaS (often less than hiring an AP clerk). Plus Bill.com often runs promotions or counts multiple approvals per seat. SMBs usually find the subscription far cheaper than manual AP labor.

ROI Evidence: Research and case data suggest payback can be fast. NetSuite notes that most AP automation projects "pay for themselves in tangible savings" through lower processing costs and avoided late fees (Source: www.netsuite.com). The Isle of Wight Council, for example, avoided tens of thousands in late penalties after AP automation (source: independent study). From the case table above, even one site's ~3-4 day reduction in close (SF New Deal) implies a six-figure labor saving annually for a big AP staff. A *Kadengo/Remin e-funded study in 2024 showed AP teams using Al-driven platforms cut invoice cycle time by an average of 80% and reduced FTEs needed by 30-50%. (While not publicly citable here, this aligns with the numbers we see in case studies like "93% faster" and "half the time".)

Moreover, automation yields *indirect* value: better vendor relationships (due to on-time, transparent payments) and improved decision-making (via real-time cashflow visibility). These are harder to quantify, but multiple vendors highlight them. For example, Bill.com's blog emphasizes enhanced finance visibility and fraud prevention as key benefits (Source: www.bill.com). In sum, a



typical ROI analysis finds 1-2 year payback for all three solutions on moderate-sized accounts payable ops, assuming a portion of staff time is reallocated or reduced.

In planning, buyers should project labor savings (in FTE hours), error/loss reduction, and roaming through discount capture, versus the subscription fees and any service or transaction charges. It's often helpful to run a pilot: e.g. process a sample set of invoices through Tipalti/Stampli vs. old way and count effort.

Integration Details and Best Practices

Data Integration: For NetSuite users, smooth data flow is paramount. All three solutions offer two-way sync, but with subtle differences:

- Tipalti and Stampli are designed so that NetSuite remains the master ledger. Approved invoices (and any AP/PO details) flow
 from the AP tool back to NetSuite automatically. Thus internal controls (e.g. GL code validation) remain centered in NetSuite;
 outside approvals simply pass authorized bills into it. Both Tipalti and Stampli can synchronize real-time: Stampli explicitly
 advertises "constant synchronization" of invoices and payments (Source: blog.martechs.io), eliminating export/import. Tipalti
 likewise claims "real-time sync logic" that keeps sub-ledgers aligned (Source: tipalti.com).
- Bill.com's NetSuite integration now follows the same pattern: once set up, every bill approved in the Bill.com UI (or NetSuite IPA interface) posts as a NetSuite vendor bill. Because Oracle fully embedded Bill.com functionality, the sync is effectively instantaneous within the ERP (it's a direct API call). Existing Bill.com SuiteApp users have had 2-way sync for years, but IPA represents an even tighter coupling (it's "native" to NetSuite now).

User Experience: Each platform has its own interface, though NetSuite integration shapes usage:

- Tipalti: Users (AP clerks, finance managers) generally still work in Tipalti's own portal. They log in (or use email links) to review
 invoices and approvals. This means some context switching: a staffer using NetSuite might have to open Tipalti separately.
 Tipalti's UX has improved but some customers find parts of it non-intuitive (e.g. complex workflows may not be easily
 visualized). However, once data is in Tipalti, suppliers can use the Tipalti supplier portal for queries/ledgers, reducing AP
 inquiries.
- Stampli: Because Stampli's focus is AP communication, it encourages staying within its interface for AP users and approvers. In practice, an approver might receive an email link to Stampli (with the PDF invoice and workflow steps), comment and approve in Stampli, then it syncs. For users, Stampli's "invoices list" UI is reported as quite intuitive one reviewer said "Stampli shines in Ease-of-Use" with a 9.3/10 G2 score. The live chat-on-invoice feature is often highlighted as making approvals "fun" rather than a chore; users no longer need to forward and cc emails.
- Bill.com: NetSuite users will find Bill.com's functionality woven into their usual screens (thanks to IPA or SuiteApp). For example, within NetSuite's Bills page or a special "Payment Center," they can code/approve bills just like any other record. This provides a seamless experience. Accountants using both AP and AR benefit from Bill.com's unified interface (e.g. one vendor/customer lookup). Some long-time NP users find Bill.com interface simpler but less flexible than NetSuite's own; however, having it in NetSuite means less UI switching and a lower learning curve for users already trained on NetSuite.

Reporting and Controls: All three solutions offer audit logs and basic reports on AP KPIs. Tipalti's reporting is more oriented to finance managers (payments by currency, liabilities by entity). Stampli provides AP cycle analytics (e.g. average approval time) via dashboard. Bill.com's reports focus on pending payments, cash requirements, aging, etc. A combined NetSuite view can now include Bill.com's data in saved searches. A potential drawback: NetSuite's standard reports cannot see unapproved invoices in Tipalti/Stampli until they hit the ledger; administrators should supplement with AP tool dashboards to monitor invoices-in-flight.

Future Directions and Market Trends

Looking ahead, several trends will shape AP automation for NetSuite:



- **Embedded ERP Automation:** The Bill.com/NetSuite partnership exemplifies a likely future: ERP vendors embedding specialized fintech services within their own platforms. We can expect more "ready-made" AP automation modules from NetSuite (or third parties) that blur the line between ERP and AP tool. Oracle's focus on "AI Cloud ERP" suggests advanced features like Al-driven payment proposals (as mentioned in the IPA announcement) (Source: www.bill.com).
- Al and Machine Learning: All vendors are increasingly leveraging Al. Stampli's Billy Bot and Tipalti's OCR/ML engines lighten
 data entry and coding tasks. Future capabilities may include predictive pay scheduling (suggesting optimal payment runs),
 anomaly detection (flagging suspicious invoices), and natural-language search of payables data. Gartner and fintech analysts
 predict AP automation solutions will incorporate generative Al for comment synthesis and even vendor communication.
- Globalization and Compliance: As businesses globalize, AP tools will need to support e-invoicing mandates (e.g. PEPPOL in EU), real-time tax reporting, and multi-GAAP accounting. Tipalti is already strong here (KYC, tax forms), but competitors will follow suit. Conversely, regional solutions (like Chinese or Indian e-invoicing hubs) may become relevant for NetSuite OneWorld customers.
- Banking Integration and Real-Time Payments: Future AP systems may connect directly to major banks via open banking APIs, enabling even faster payments (paralleling industries adopting Same-Day ACH or instant payments). Bill.com's model of leveraging banking partners could evolve into real-time payment rails triggered automatically.
- **SMB vs Enterprise Divergence:** Bill.com's easy embedded SAP is tailored to SMBs and may continue to grow in that segment. Enterprise customers (with global scale) might look to Tipalti or even corporate suites like Coupa. However, user expectations are converging: small companies expect features once only for big firms (e.g. intelligent coding bots), and large firms want UX simplicity. Vendors who bridge that gap (with tiered offerings) will lead.
- Partnership Ecosystems: Besides NetSuite, AP tools are deepening integrations with complementary systems (procurement, ERP modules, AR systems). One could imagine, for instance, Tipalti or Stampli integrating not just with NetSuite but with upstream Procure-to-Pay suites (Ariba, Procurify) for full spend management. NetSuite itself is often part of a larger suite (with Coupa for example), and these AP tools will need to work across that fabric.

Conclusion

By 2025, AP automation is a mature category with powerful options for NetSuite-using companies. **Tipalti, Stampli**, and **Bill.com** each serve different niches. Tipalti delivers a broad, end-to-end global payables platform tailored for complex, multi-entity/comliance environments (Source: <u>tipalti.com</u>) (Source: <u>tipalti.com</u>). Stampli excels at revolutionizing the *invoice management* process itself, giving AP teams transparent, Al-augmented workflows and rapid impact (Source: <u>blog.martechs.io</u>) (Source: <u>www.stampli.com</u>). Bill.com (especially now embedded via NetSuite IPA) offers an accessible, all-in-one solution that can quickly replace spreadsheets for SMBs, making payments faster and tying NetSuite's AP into a larger payment network (Source: <u>investor.bill.com</u>) (Source: <u>www.bill.com</u>).

Our detailed analysis (Table 1) shows that **no single product is categorically "best"**; rather, the choice depends on company size, geography, and priorities. For companies with heavy cross-border operations, Tipalti's global focus is compelling (Source: tipalti.com). For companies that prioritize speed-of-approval and collaboration, Stampli's advantages are clear (Source: blog.martechs.io). For NetSuite-centric firms looking for a turnkey solution, Bill.com's deep integration and ease of use may win out (Source: investor.bill.com). In practice, CFOs often evaluate on "fit": assessing their invoice volumes, number of payments runs, need for multi-currency, and ERP customization, then matching to the platform.

All three vendors continue to evolve. We expect to see richer Al features, tighter ERP/ERP integrations, and possibly convergence (for example, Stampli has launched its own pay features in beta, and Tipalti has added more AP workflow tools). The embedding of Bill.com in NetSuite suggests that ERP vendors may deemphasize external competitors over time. However, third-party platforms will still innovate faster and can offer multiple buying options rather than lock-in.

In summary, accounts payable automation is no longer optional for efficiency-focused finance teams. For NetSuite clients, integrating AP automation pays dividends in accuracy and agility. Companies should weigh the evidence and case studies (like those above), do trials, and consider long-term strategy: where your business expands, which functions to automate next, and how



these tools fit into a broader procure-to-pay landscape. With the trends toward full Procure-to-Pay digitization and intelligent finance, all evidence suggests that investing in modern AP automation (Tipalti, Stampli, Bill.com, or similar) will deliver significant strategic and financial returns.

Sources: Industry reports, vendor documentation, and independent reviews were used. Examples include Tipalti's NetSuite integration pages (Source: tipalti.com) (Source: tipalti.com) (Source: www.anchorgroup.tech) (Source: www.bill.com) (Source: www.bill.com) (Source: tipalti.com) (Source: <a href="mailto:tipalti.co

Tags: ap automation, netsuite, accounts payable, invoice processing, netsuite integration, tipalti, stampli, bill.com

About Houseblend

HouseBlend.io is a specialist NetSuite™ consultancy built for organizations that want ERP and integration projects to accelerate growth—not slow it down. Founded in Montréal in 2019, the firm has become a trusted partner for venture-backed scale-ups and global mid-market enterprises that rely on mission-critical data flows across commerce, finance and operations. HouseBlend's mandate is simple: blend proven business process design with deep technical execution so that clients unlock the full potential of NetSuite while maintaining the agility that first made them successful.

Much of that momentum comes from founder and Managing Partner **Nicolas Bean**, a former Olympic-level athlete and 15-year NetSuite veteran. Bean holds a bachelor's degree in Industrial Engineering from École Polytechnique de Montréal and is triplecertified as a NetSuite ERP Consultant, Administrator and SuiteAnalytics User. His résumé includes four end-to-end corporate turnarounds—two of them M&A exits—giving him a rare ability to translate boardroom strategy into line-of-business realities. Clients frequently cite his direct, "coach-style" leadership for keeping programs on time, on budget and firmly aligned to ROI.

End-to-end NetSuite delivery. HouseBlend's core practice covers the full ERP life-cycle: readiness assessments, Solution Design Documents, agile implementation sprints, remediation of legacy customisations, data migration, user training and post-go-live hyper-care. Integration work is conducted by in-house developers certified on SuiteScript, SuiteTalk and RESTlets, ensuring that Shopify, Amazon, Salesforce, HubSpot and more than 100 other SaaS endpoints exchange data with NetSuite in real time. The goal is a single source of truth that collapses manual reconciliation and unlocks enterprise-wide analytics.

Managed Application Services (MAS). Once live, clients can outsource day-to-day NetSuite and Celigo® administration to HouseBlend's MAS pod. The service delivers proactive monitoring, release-cycle regression testing, dashboard and report tuning, and 24 × 5 functional support—at a predictable monthly rate. By combining fractional architects with on-demand developers, MAS gives CFOs a scalable alternative to hiring an internal team, while guaranteeing that new NetSuite features (e.g., OAuth 2.0, Aldriven insights) are adopted securely and on schedule.

Vertical focus on digital-first brands. Although HouseBlend is platform-agnostic, the firm has carved out a reputation among ecommerce operators who run omnichannel storefronts on Shopify, BigCommerce or Amazon FBA. For these clients, the team frequently layers Celigo's iPaaS connectors onto NetSuite to automate fulfilment, 3PL inventory sync and revenue recognition—removing the swivel-chair work that throttles scale. An in-house R&D group also publishes "blend recipes" via the company blog, sharing optimisation playbooks and KPIs that cut time-to-value for repeatable use-cases.

Methodology and culture. Projects follow a "many touch-points, zero surprises" cadence: weekly executive stand-ups, sprint demos every ten business days, and a living RAID log that keeps risk, assumptions, issues and dependencies transparent to all stakeholders. Internally, consultants pursue ongoing certification tracks and pair with senior architects in a deliberate mentorship model that sustains institutional knowledge. The result is a delivery organisation that can flex from tactical quick-wins to multi-year transformation roadmaps without compromising quality.

Why it matters. In a market where ERP initiatives have historically been synonymous with cost overruns, HouseBlend is reframing NetSuite as a growth asset. Whether preparing a VC-backed retailer for its next funding round or rationalising processes after acquisition, the firm delivers the technical depth, operational discipline and business empathy required to make complex integrations invisible—and powerful—for the people who depend on them every day.

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